

Parent Tip Sheet 5. Staying Informed and Involved

Research shows that involvement in schools by parents helps children achieve the best possible learning outcomes.

Unlike primary school your child will have many different teachers at secondary school. You can establish good relationships with your child's teachers by contacting them early in the year as well as attending parent-teacher evenings. Doing this will help you develop an understanding of the work your child will be undertaking throughout the year and provide teachers with insight into the way your child learns best.

Secondary schools encourage parents to contact them, so telephone or make an appointment to visit the school if you wish to discuss any ideas or concerns.

You can participate in your child's education, both formally and informally, through school councils, parent clubs, volunteering, and staying up-to-date with what is happening by reading the school newsletter.





Raising concerns and parent complaints

If you wish to raise a concern or complaint, speak first with your child's year-level coordinator or home-room teacher.

Phone them directly or organise a meeting through the school office. The school will take your concerns seriously and work with you to resolve any issues.

Koorie families can ask the school to speak with a Koorie Engagement Support Officer to assist in resolving any of their concerns.

This Parent Tip Sheet was developed by the Hume Whittlesea LLEN and is a summary of *Welcome to Secondary School – A Parent's Guide to Victorian Government Secondary Schools* developed by the Department of Education and Early Childhood Development.